

## Notes from PPG meeting Thursday 6<sup>th</sup> June 2019

**Present;** Sue Naylor, Michelle Cowsill, Joan and Nigel Bottrill

**Notes from previous meeting** agreed as accurate record

### **Matters Arising;**

1. Posters comparing costs to NHS of prescribing meds like paracetamol not done as something in pipeline from CCG. Sue and Clare had done one around what the self care initiative is about.
2. Drop-in's – the hospice one had taken place, unfortunately no one attended, but from the session it has been arranged for St Mary's to do an input to staff at the next PLT. Pamela had not given any feedback re Red Cross coming to a future drop in, but Sue and Michelle confirmed that St John's re equipment hire, and Cancer Care had agreed to come for the September and October drop ins respectively.
3. Joan presented her poster to the group. It was felt that this combined with Catherine's 'characters' would look very effective.
4. Re GP's coming into waiting area to call patients – this was not felt to be viable.

### **New issues;**

1. In addition to the poster created by Joan and Catherine, agreed that Joan and Nigel would attend surgery on the Thursday of PPG week to try and recruit new members. Sue would also get receptionists to give out fliers and try and recruit new members throughout the week. Agreed that the next drop in would be given over to the PPG, Nigel and Joan agreed to facilitate this from 3.00-5.00pm on Tuesday 25<sup>th</sup> June.
2. Michelle informed group that someone had expressed interest in joining the group - she had expected them to attend this meeting but they had not turned up
3. Sue updated group that the CCG's 'Breathless' initiative was still progressing – Pamela and Mel had expressed interest and their details had been forwarded.
4. Michele informed group that from a conversation she had had with a GP – felt people should be made aware that sick notes are the property of the pt and they should keep the original, giving copies to employers. This would make life easier for the pt as they could copy as many as they needed and would avoid employers losing the original and then pt having to ask for a replacement. Agreed Michelle would work on a poster with Joan. Sue will get something put on website and facebook. Michelle will also inform all receptionists.
5. Sue informed meeting that part of the GP contract means that 25% of all appointments must be bookable on line. Practice currently looking at which appointments to put on – felt that to put GP appointments on was counterproductive to all the work being done to make sure appropriate appointments are booked. Booking GP appoints on line cannot be triaged which could create more problems than it solves, people could book appoints to request prescriptions, sick notes etc that would be wasted appointments as appoints not normally needed for such matters.

**Date of next meeting;**

**Thursday 22<sup>nd</sup> August @ 6.30pm**